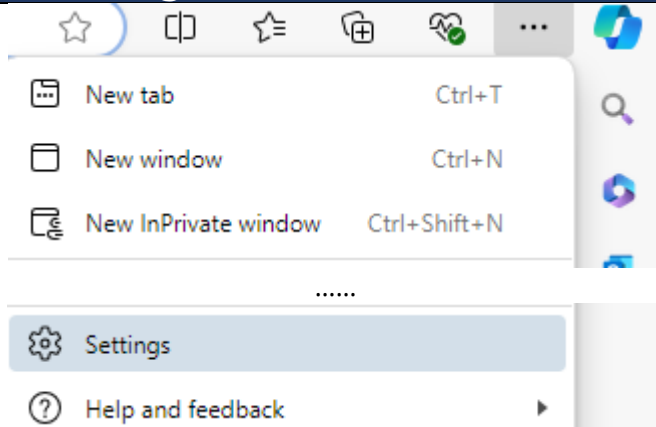
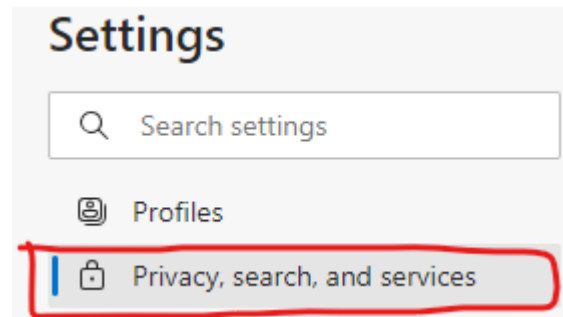


Note: In all browsers, you can hit **Ctrl + Shift + Delete** on your keyboard as a shortcut to clear your browser history. After you do this, be sure to close and reopen the browser.

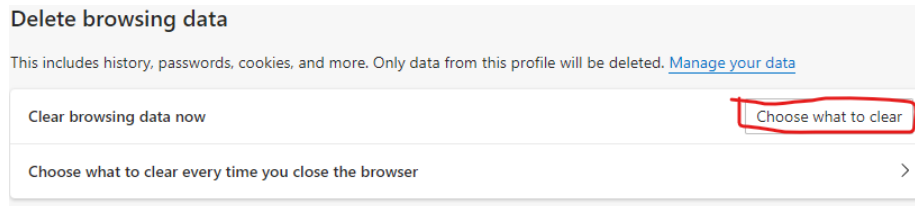
Microsoft Edge



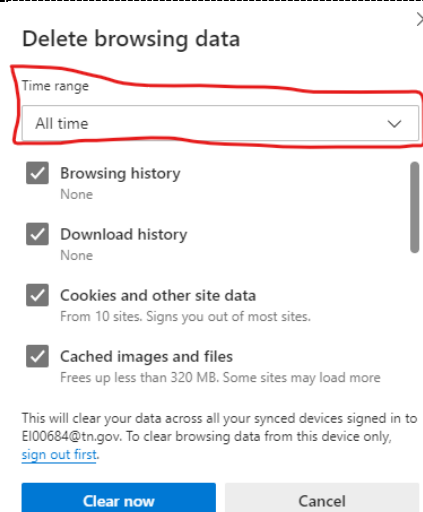
1. Click on the three dots (**...**) at the top right. **Select** *Settings*



2. Click on *Privacy, search, and services* in the left column.



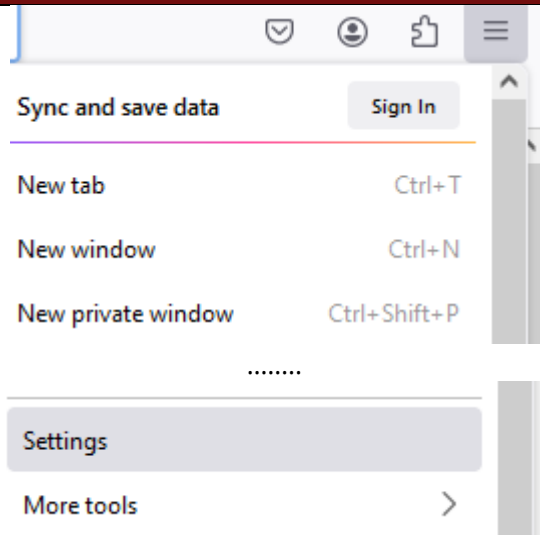
3. **Scroll down** until you find the *Delete browsing data* section.
4. Click on *Choose what to clear*.



5. Click on the drop down for *Time range* and select *All time*.
6. Click *Clear now*.

Completely exit out of Microsoft Edge and reopen. Congratulations you have cleared your cache!

Firefox



1. **Click** on the menu button (☰) in the top right corner. **Select** *Settings*.



2. **Click** on "*Privacy & Security*" in the left column.

Cookies and Site Data

Your stored cookies, site data, and cache are currently using 167 MB of disk space. [Learn more](#)

☐ Delete cookies and site data when Firefox is closed

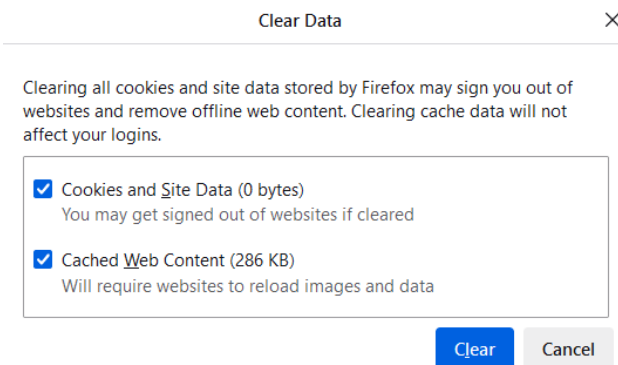
Clear Data...

Manage Data...

Manage Exceptions...

3. **Scroll down** until you find the *Cookies and Site Data* section.

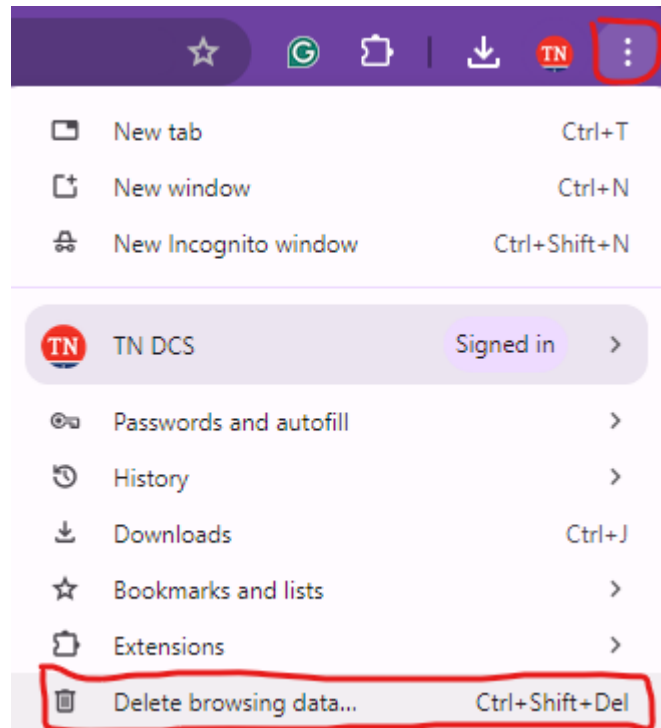
4. **Click** on *Clear Data...*



5. **Click** the *Clear* button.

Completely exit out of Firefox and reopen. Congratulations you have cleared your cache!

Google Chrome



1. **Click** on the three vertical dots (⋮) in the top right corner.
2. **Select** *Delete browsing data...*

Delete browsing data

Basic

Advanced

Time range: All time

- ☒ Browsing history
3,430 items (and more on synced devices)
- ☒ Download history
176 items
- ☒ Cookies and other site data
From 252 sites (you'll stay signed in to your Google Account)
- ☒ Cached images and files
319 MB
- ☐ Passwords and other sign-in data
37 passwords (for tn.gov, formstack.com, and 35 more, synced)
- ☐ Autofill form data

Cancel

Delete data

3. **Click** on *Delete data*.

Completely exit out of Google Chrome and reopen. Congratulations you have cleared your cache!